



**THIS IS AN INTERACTIVE AGREEMENT**  
 (PLEASE FILL IN THEN DOWNLOAD AND SIGN)



**Iridium Monthly Account Airtime Agreement**

Please fill in ALL sections and email or fax back ALL pages to your dealer

**Section 1: Pricing 120-49 USSpl**

**VOICE & DATA SERVICES: (120)**

SIM Type	Standard Monthly Fee	Min Duration (Months)	Activation Fee	Minutes included in monthly fee <sup>^</sup>	SMS included in monthly fee	Mobile to Fixed, Mobile to Mobile Data (per min)	Mobile to Mobile Voice (per min)	SMS (Mobile Orig) per message	Fax (per min)	Email via Onsatmail (per min)	2-Stage Dialing (per min)	Calls to Other Satellites (per Min)
Standard	\$57.83	12	\$50.00	10	10	\$1.20	\$0.65	\$0.45	\$1.20	\$1.20	\$1.50	\$8.50

A standard SIM card provides access to monthly account voice, SMS, and data services.  
 Monthly subscription is billed pro-rata for month of activation, monthly in advance, and based on a full billing month at deactivation.  
<sup>^</sup>Monthly Fee includes 10 free minutes. These can be voice or data (excluding calls to other satellite networks).  
 There is no roll over of unused minutes/SMS's.

**+1 Access**                      **Monthly Fee \$6.25**                      **Per Minute Rate \$1.39**                       **Tick if required**

This option provides a US (+1) phone number that is linked directly to your satellite phone, allowing the PSTN caller to be charged at International Call rates rather than the high charges for calling the 8816 Iridium code direct. The caller pays for the standard international call to the +1 number, the Iridium account holder pays for the satellite portion, charged at the rates on this agreement.

**2-Stage Dialing**                      **Provisioned as Standard**                       **Tick if NOT required**

This service also avoids high direct PSTN charges to the Iridium phone and offers a lower cost to the Iridium user. The caller first dials +1 480 768 2500 and follows the voice prompts to connect to the Iridium phone. The caller pays for this standard international rate call. The Iridium account holder pays for the satellite portion at a cost as stated above.

**onsatmail**  
 Iridium is a low bandwidth service and does not operate efficiently with standard email services. However, onsatmail is a specialized data transfer protocol designed for data transmission over low bandwidth. Onsatmail reduces connection time and uses compression to provide a fast and reliable email service over satellite connections. The software is free of charge. To download the software and access the user guide go to: <https://www.theastgroup.com/us/solutions/onsatmail/>

**Section 2: Communication Delivery Addresses**

AST requires email addresses to enable efficient communications. All email addresses will be treated in strictest confidence and held only in secure systems fully compliant with latest Data Protection legislation:

**Billing email address**  
 Please provide at least one email address to be used to provide you with your bill (invoice).

\_\_\_\_\_

**Notification email address**  
 Please provide at least one email address to be used to provide you with important information regarding any changes that may affect your account such as, but not limited to, contractual communication, dispute resolution and legal matters. The first email address will be used as the default to create your account on MY AST Portal.

\_\_\_\_\_

The default address will also be used to create an account on the AST Extranet. The AST Extranet gives you access to a complete information sharing platform that provides you with product and service related information, as well as the latest news. The email address is used to send important information such as service/portal outage notifications, network changes etc. You can unsubscribe to the AST Extranet but please consider this as you will stop receiving important notifications which may be business critical.

The notification email address will be used to provide you with product and service information, promotions, AST sponsored events and new technologies which we feel will benefit your business. If you wish to receive these communications please tick here.

**Section 3: SIM Details**

SIM ID: 

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 (SIM Serial No. is found on your SIM Card Sheet)

**Section 4: Personal Details: Invoice Address / Credit Card registered address**

By completing this section I acknowledge that this information may be used to make a search with a Credit Reference Agency. Applied Satellite Technology Systems US LLC will keep a record of that search and may share that information with its parent company, subsidiaries, or affiliates.

Title: \_\_\_\_\_ PO or Ref No: \_\_\_\_\_  
Forename(s): \_\_\_\_\_ Company: \_\_\_\_\_  
Surname: \_\_\_\_\_ Tax ID&DUNS# or SSN: \_\_\_\_\_  
Telephone: \_\_\_\_\_ Address: \_\_\_\_\_  
Fax: \_\_\_\_\_ \_\_\_\_\_  
E-Mail: \_\_\_\_\_ City/State/ZIP: \_\_\_\_\_

**Section 5: Payment Method**

**Group Invoice:** If more than one system is registered by the above user, we will provide a group invoice, please tick if not required.   
**Automatic Payment of Invoice by Credit Card:** Please complete the section at the bottom on the agreement.

**Section 6: Agreement to Terms and Conditions**

By signing this document you will be deemed to have read and accepted Applied Satellite Technology Systems US LLC's (AST-Systems US's) full Terms and Conditions which can be found at <http://www.ast-systems.us.com/airtime.aspx>. If you experience difficulties accessing our Terms and Conditions a copy can be provided upon request via our customer service team or your Account Manager.

Telephone: (480) 247-2439  
(888) 475-3041  
Email: [sales@ast-systems.us.com](mailto:sales@ast-systems.us.com)

The person signing this agreement must be the customer named in the agreement, or in the case of a company, must be authorized by the company to sign contractual documents.

Signed: \_\_\_\_\_ Printed Name: \_\_\_\_\_ Date: \_\_\_\_\_

D: _____	C: _____	Internal ID: _____	
Customer Passed Credit Check?	Y / N	If No: \$ _____ Deposit.	Manager: _____
Refundable after 12 month trading			

Please note the credit card information below will be shredded after the information has been entered into a secure payment system.

**Payment by Credit Card**

**Note:** The Credit Card detailed in this section must be registered at the address detailed in section 4.  
If this section is not filled in we assume you are applying for a monthly account payable on invoice.  
I authorize AST Connections Ltd to debit my credit card each month for the total cost of my airtime bill.

Credit Card Type: \_\_\_\_\_ Expiry Date: \_\_\_\_\_ Start Date: \_\_\_\_\_

Credit Card Number 

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